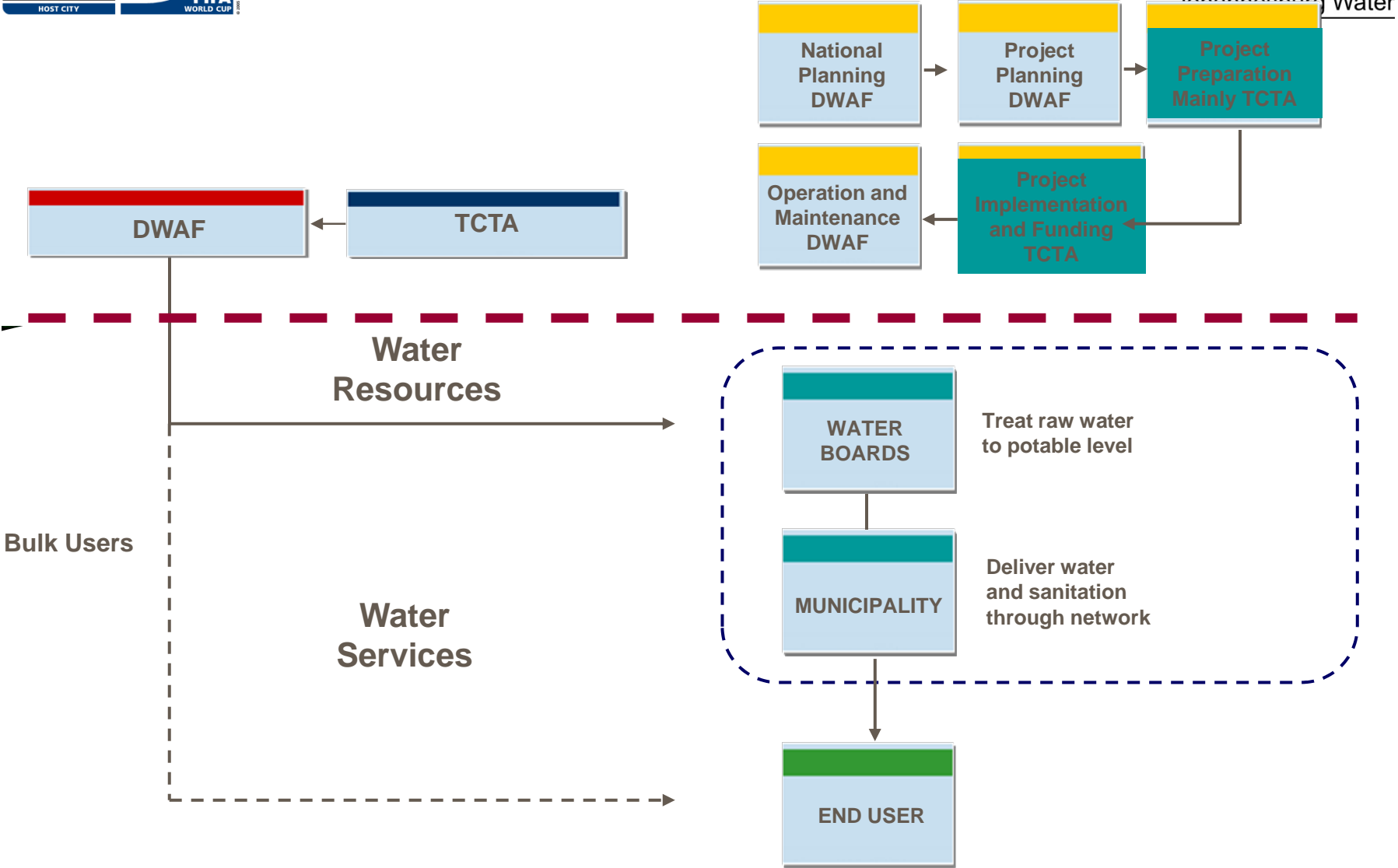




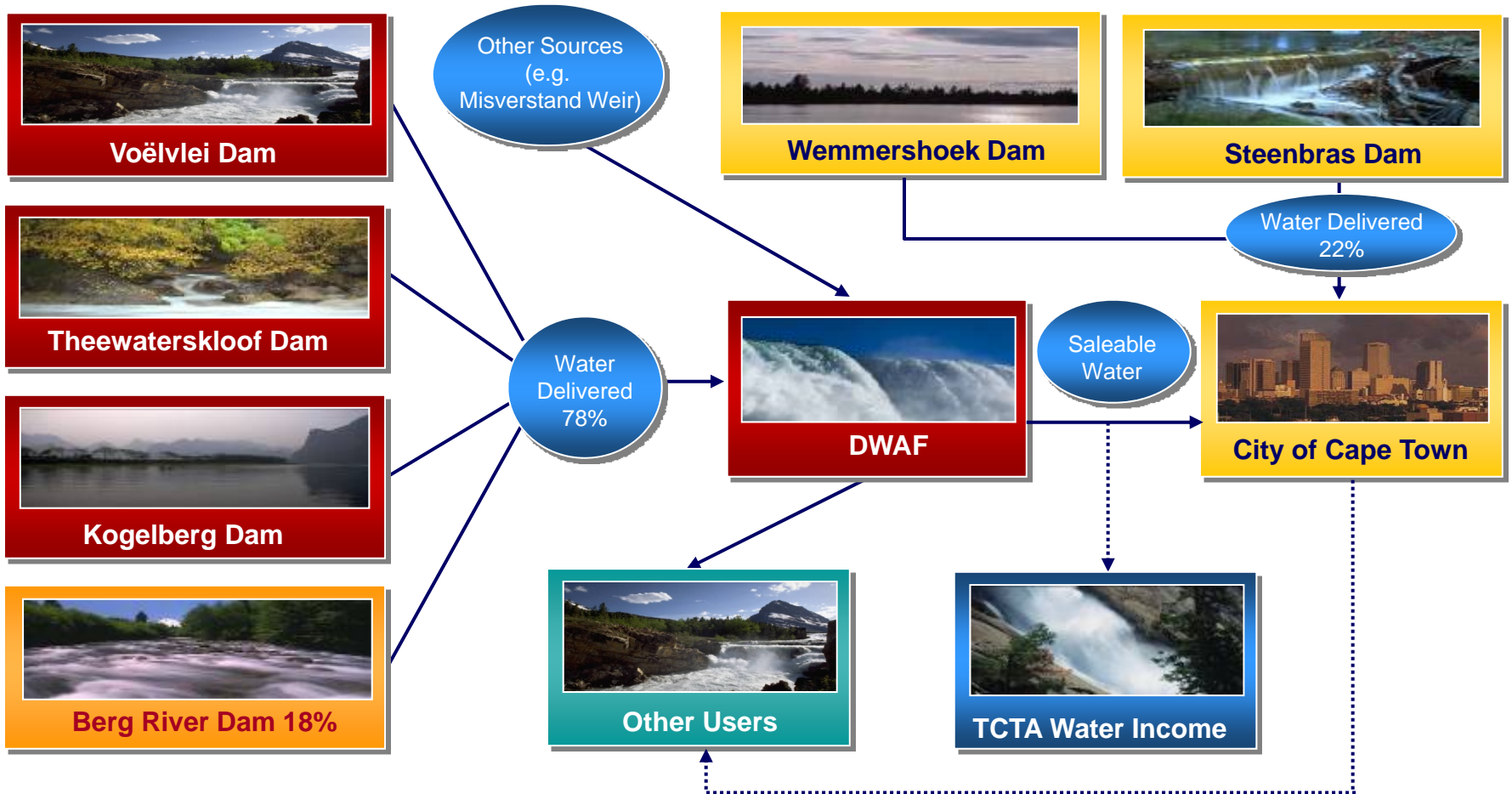
CEO Water Mandate 16 November 2010

Session 2 : Stakeholder engagement

Water Supply Chain



Western Cape Water System





Gauteng Province and City of Johannesburg



Gauteng Province :	City of Johannesburg : economic hub Size : 17 000 sq km
Generates 40 % of RSA GDP and 26% for the SADC Region	Generates 16% of South Africa's GDP
Covers 1.4% of land area of RSA	Employs 12% of the national workforce
97% of population live in urban centres	House 74 % of National Head Offices
97% of population live in urban centres	Economy has grown by more than 6% per year in the last two years and 6,4% growth between 2006 and 2008
Will be the 12th largest city region in the world by 2015	20% of the population falls within the extremely poor category
	40% lives without adequate housing

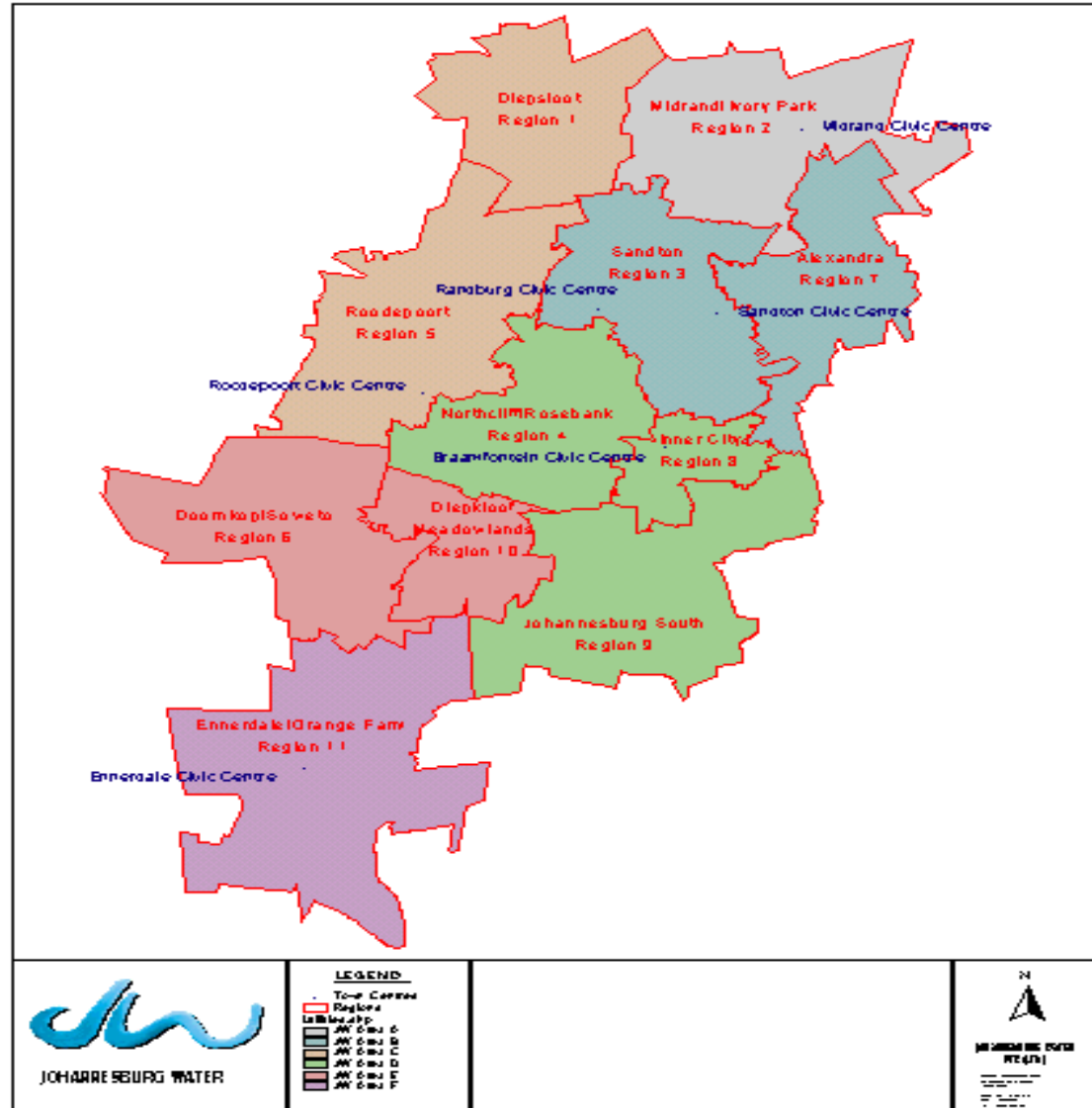


Johannesburg Water



Facts and figures

- 65 km North to South and 35 km East to West and 6 Administrative Regions
- 11 000 km water and 11 000 km sewer network
- 86 reservoirs and 33 water towers
- 6 Waste water treatment plants
- Serves population of 3.8 million
- Manages 750 000 customer accounts
- Annual revenue of R4.2bn (US\$550m)
- 2 700 staff
- Purchase potable water :1342 Mega liters / day (490 000 Mega liters/ annum)
- Treatment of sewage : 970 Mega liters / day (354 000 mega liters / annum)





Challenges and private sector role



Challenge

Private sector role

- Skills & knowledge in local gvt.
- Changing behaviour in community / users
- Water quality & quantity
- Funding for water demand management initiatives

- Play active role in the business footprint communities by sharing skills, facilitating change and water awareness
- Awareness of impact of business & production processes and products on water quality and availability
- Smart partnerships & lobby government to MOVE to create and enabling environment !



Session 2 : Stakeholder perspectives - community engagement /support of water policy implementation



Question	Comments
<p>What value do you see in business engaging public agencies, civil society, communities?</p>	<ul style="list-style-type: none"> •Non negotiable •Shared risks and opportunities •Cannot function in isolation : share information, awareness, needs & solutions (limited resource, quality impact, health)
<p>What are the greatest concerns ?</p>	<ul style="list-style-type: none"> •Authentic interaction (broken promises) •Alignment of goals (different planning horizons, motives) •Establish fair and equitable benefits for all stakeholders •Conflicting needs in crises situations •Perceived arrogance (gvt & business) •Unreasonable needs and outcomes
<p>What are your minimum expectations?</p>	<ul style="list-style-type: none"> •Facilitate & fast track initiatives - not stepping into government role •Build trust and openness
<p>What is your perception of best practice ?</p>	<ul style="list-style-type: none"> •Frameworks and principles are good guidance....not one size to fit all •Learning internally and externally



Thank you for your attention



Providing Water. Providing Life

Martie J Janse van Rensburg
Cell : 082 5675 430
Email: martievr@gmail.com

