

The CEO Water Mandate

Bringing a Human Rights Lens to Corporate Water Stewardship – Progress Report on Draft Guidance

Mai-Lan Ha, Pacific Institute and Rachel Davis, Shift

CEO Water Mandate Multi-Stakeholder Conference Lima, Peru – April 10, 2014





Overview

- Project background and progress on Draft Guidance
- Core Concepts in Draft Guidance bringing a human rights "lens" to corporate water stewardship and highlighting overlaps and where differences exist
- Questions and discussion throughout





Background

- CEO Water Mandate Water and Human Rights Workstream established in 2009
- Heightened attention after recognition of human right to water and sanitation (HRWS) in 2010 by UN General Assembly and Human Rights Council
- Issue discussed in various mandate working conferences between 2010-2011
- Current project started in 2012 Release of paper
 Bringing a Human Rights Lens to Corporate Water Stewardship:
 Results on Initial Research





Project Scope and Objectives

Scope

- Explore implications of the "corporate responsibility to respect human rights" under UN Guiding Principles on Business and Human Rights for corporate water stewardship
- Focus on businesses that are large-scale water users

Objectives

- To develop practical guidance for companies that other stakeholders find useful too
- To highlight areas of convergence between the responsibility to respect and water stewardship efforts and identify possible approaches to address areas of divergence







Development of Draft Guidance

Interview Phase (Q2-Q3 2013):

 Confidential interviews with human rights and water leads from >20 companies in 8 sectors (food and beverage, extractives, ICT, agriculture, apparel, automotive, chemicals, consumer products)

Guidance Drafting (Q4 2013-present):

- Annotated Outline of Guidance
- Further company interviews and analysis of possible approaches
- Identification of Core Concepts







Development of Draft Guidance cont.

Next Steps (Q2 2014-onwards):

- Consultation/testing with project's Technical Expert Group, CEO Water Mandate Human Rights Working Group, UN Special Rapporteur on HRWS
- Finalize Draft Guidance
- Consider pilot tests?
- Ideally, revisit guidance one year later and consider how to reflect evolving practice







UN "Protect, Respect and Remedy" Framework

Protect

 State duty to protect against human rights abuses by third parties, including business

Respect

Corporate
 responsibility to
 respect human
 rights, which
 means to avoid
 infringing and
 address negative
 impacts with
 which a business
 may be involved

Remedy

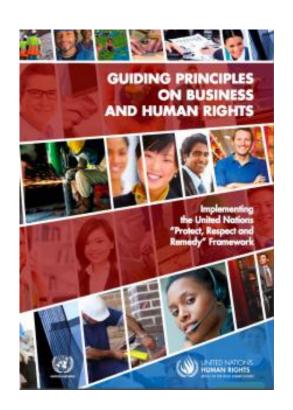
Greater access
 to effective
 remedy for
 victims, both
 judicial and non judicial







UN Guiding Principles on Business and Human Rights



- Provide guidance on 3 pillars of UN Framework
- Developed through extensive consultation and with support of governments, business and civil society
- Unanimously endorsed by UN Human Rights Council in 2011
- Now reflected in OECD, IFC, ISO and other standards







Responsibility to Respect - Foundations

- Defines a company's responsibility and its limits
- Focus is on risk to people not risk to business
- Based on a company's impacts not on its influence
- Applies to all internationally-recognized human rights
- Distinct from philanthropy supporting/promoting human rights cannot offset negative impacts
- Applies to own activities and throughout value chain
- Applies regardless of whether state is meeting its duty to protect







Annotated Outline of Draft Guidance

Part I: Objectives, Scope, Audience

Part II: Relationship between Human Rights & Corporate Water Stewardship

- Defining human rights and the HRWS
- Relationship between impacts on the HRWS and broader human rights impacts
- Understanding corporate water impacts through a human rights lens: how impacts and risk are understood
- Framework for understanding potential impacts on the ground in both human rights and water stewardship terms







Annotated Outline of Draft Guidance cont.

Part III: Putting Respect for the HRWS into Practice

5 sections that follow a common structure (Core Concepts; Why is this Important; Key Steps; Questions to Ask; Case Studies)

UN Guiding Principles elements	CEO Water Mandate Guidance elements
Policy Commitment and Embedding Respect	Commit; Define
Assessing Impacts	Account; Assess
Integrating & Acting on Potential Impacts	Implement
Tracking Performance	Monitor
Communicating Performance	Communicate
Remediation	No clear match – part of Implement?





Core Concepts: Policy Commitment & Embedding

- Policy commitment a deliberate statement to respect the HRWS
 - ✓ Approved at the highest levels of the company
 - ✓ Communicated internally and externally
 - ✓ May be stand-alone or integrated
 - ✓ Draws on internal and external stakeholder input
- **Embedding** ensuring that the commitment is incorporated into the business, its values and culture
 - ✓ Continuous process
 - ✓ Importance of cross-functional coordination
 - ✓ Embedding in the terms of business relationships





Core Concepts: Policy Commitment & Embedding

Why is cross-functional coordination important?

- Responsibility for water and human rights are often located in different functions/departments – how to bring the lenses together?
- Range of approaches including:
 - Parallel steering groups with quarterly meetings
 - Joint steering group
 - Identifying a liaison
 - Relying on high levels of coordination in practice with parallel reporting lines to Head of Sustainability
 - Embedding human rights/water practitioners in core operations





Core Concepts: Policy Commitment & Embedding

Questions and Discussion





Assessing – gathering information about a company's actual and potential impacts on the HRWS

- ✓ Impacts arising from the company's own activities and business relationships – all need to be within scope
- ✓ Impacts exist on a continuum social/environmental impacts may lead to human rights impacts
- ✓ Focus on risks to people ("affected stakeholders") with particular attention to potentially vulnerable groups
- ✓ Importance of meaningful stakeholder engagement in understanding severity of impacts severity drives prioritization
- ✓ Should build on existing assessment processes





Defining cause/contribute/linkage

UN Guiding Principles set out 3 main ways companies may be involved with negative impacts. A company may:

- 1. Cause an impact through its own activities
- 2. Contribute to an impact by incentivizing or facilitating another party to cause one, or by contributing in parallel with others to a cumulative impact
- 3. Or an impact may be **directly linked** to a company's operations, products or services by a business relationship





Understanding cause/contribute/linkage

- Helps clarify the scope of assessment (where you need to look) as well as what action is expected of companies (what you need to do)
- Puts limits on the responsibility to remediate applies to impacts a company causes or contributes to
- Where an impact is directly linked to a company, but there is no cause/contribution, expectation is that company will take forwardlooking steps to try to mitigate risk
- Cumulative and legacy impacts are particularly challenging





Questions and Discussion





Core Concepts: Integrating & Acting / Implementation

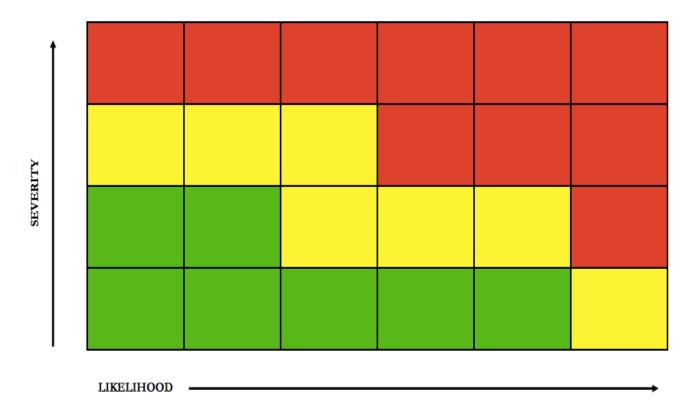
- Integrating using findings from impact assessments to inform decisions
 - ✓ Identify internal colleagues that need to be involved
 - ✓ Define strategies and targets to mitigate or prevent impacts
- Acting taking action on identified impacts
 - ✓ Understand the nature of involvement (cause/contribute/linkage) to determine appropriate action
 - ✓ Where necessary, prioritize impacts for attention based on their severity (scale, scope, irremediability)
 - ✓ Use leverage to address risks from business relationships





Core Concepts: Integrating & Acting / Implementation

• Bringing a human rights lens to prioritization means ensuring severity drives the process:







Core Concepts: Integrating & Acting / Implementation

Questions and Discussion







Conclusion & Next Steps

1. Working Session during lunch today

Discuss draft framework for "translating" water impacts

2. Continued drafting

- Project team welcomes all feedback/questions
- Draft Guidance will be tested with CEO Water Mandate Human Rights Working Group and project Technical Expert Group in early summer

3. Release of Draft Guidance - late Summer 2014







Project Contacts

Mai-Lan Ha, Pacific Institute mlha@pacinst.org

Beth Holzman, Shift beth.holzman@shiftproject.org



