

# Sustainability Report

metito.com  
Intelligent Water Management



2012-2013

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# Message From The CEO

**Leonardo da Vinci, the famous Italian inventor, writer and painter once said “Water is the driving force of all nature” and this statement is as relevant now as it was when he lived in the 15<sup>th</sup> century.**

Water underpins everything we do to sustain ourselves as human beings, therefore as a provider of total water management solutions, sustainable practices run through the fabric of Metito. We strive to reflect this in everything we do, from providing effective water management and treatment systems designed to counter-act dwindling resources, to drilling and maintaining water wells in the driest parts of the world.

Arid landscapes continue to radically affect the wellbeing of the societies that inhabit them, so much that UNESCO has dubbed 2013 “The International Year of Water Cooperation”. With 783 million people globally still suffering from a lack of access to clean water, this call to action is one that cannot be ignored.

In our own way, we are playing a role in combating global water problems and developing sustainability strategies. In the UAE, we are an active member of the Dubai Expo 2020 team working to develop the Emirate into an even bigger global hub. Our own Rami Ghandour moderated a roundtable in Paris with members of the Expo team to discuss Dubai’s theme of “sustainability” and how it can help the participating countries to come together. Metito, represented by Fady Juez, also joined the third session of Dubai Partnership Agenda (DPA) which was held to discuss the current situation of Corporate Social Responsibility, address its challenges on government and private sector levels, and generate recommendations to boost sustainable development and promote the Emirate of Dubai through this strategic tool.



Elsewhere in the world, despite challenging conditions across the global markets and the political and economic instability that continues to unfold as an impact of the Arab Spring, I am pleased to report that there was sizeable growth in our business this year. These strong results have been achieved by continuing to focus on geographical expansion within the emerging markets, which included further investments in China and strategic advancement into Africa, including the Sub-Saharan region. We know we could make a difference there on so many levels, not just in terms of growing our business, but more importantly in community development.

**783 million people** still suffer from lack of access to clean water

Our people continue to be the core asset of our company and I firmly believe that the quality of our employees is a significant factor in our continued success. For them, we are committed to constantly reviewing our practices and evolving our corporate culture for Metito to continue being their employer of choice. We don’t compromise in employee health and safety standards and a good reflection of this is that we have successfully completed 3 million man-hours without a lost time incident across our operational offices in the GCC this past year alone.

Each year at Metito, we constantly challenge ourselves to raise the bar and offer the best possible water management solutions to best serve millions of our customers and stakeholders. With the support of our extraordinary employees and our adherence to corporate best practice and ethics, we continue to lead our industry by example.

As a company, we are well equipped to tackle business challenges head on and to explore new opportunities as they arise but it’s entirely up to us as individuals how we intend to act and react in a time of testing environmental and climate changes. Knowing that our actions now will affect generations to come must alarm the most optimists amongst us.

Looking forward, let’s agree to make this year that of “Solutions and Action” where we can all play a role in making life more sustainable – as individuals, and collectively as a Group.

Sincerely,

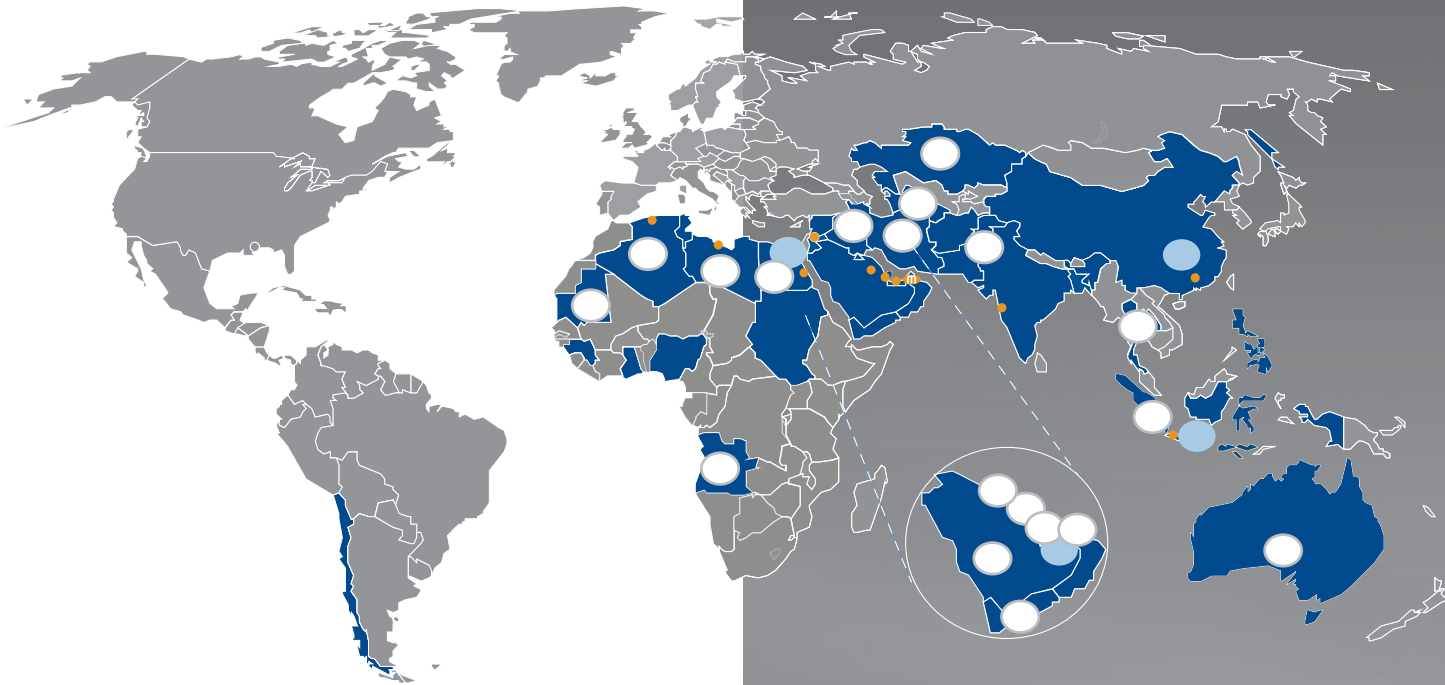
Mutaz Ghandour  
Chief Executive Officer



“As a company we are well equipped to tackle business challenges head on and to explore new opportunities as they arise but it’s entirely up to us as individuals how we intend to act and react in a time of testing environmental and climate changes.”

# Metito At A Glance

## Global Footprint



### Global presence across water - stressed markets in all segments of water & wastewater treatment.

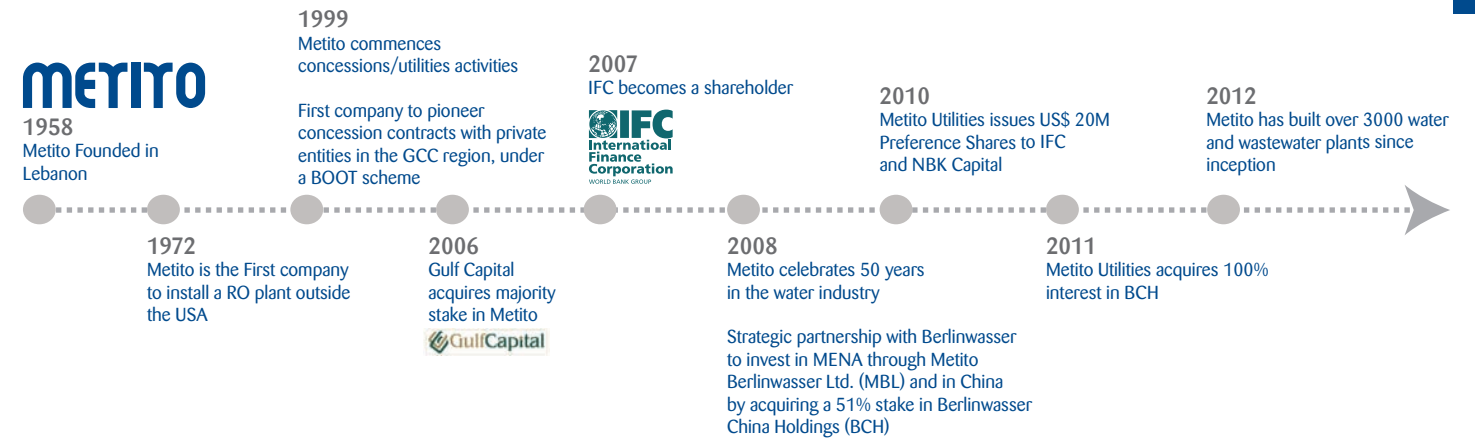
- Global headquarters in the UAE
- Regional offices in Egypt, Indonesia and China
- A total of 16 offices worldwide
- Workforce in excess of 2,500 employees
- Built over 3000 Desalination and Water Treatment Plants

- Countries where Metito has tendered in the past or is currently tendering
- EPC projects under execution<sup>1</sup>
- Concession and long term contracts
- m Global headquarters
- Regional headquarters<sup>2</sup>/Offices

(1) The current projects in execution are as of 2012, and do not include 65 chemical projects under execution and chlorination business activities.

(2) The Group holds 3 regional headquarters, located in Cairo, Jakarta and Shenzhen.

## History & Milestones



## Our Presence

Metito has a well diversified geographical footprint with its global headquarters situated in the UAE and regional offices in Egypt, Indonesia and China that overlook twelve local offices in their respective regions. Through the network of these offices the Group manages thousands of projects across four continents.

## Our Business

Founded in 1958, Metito has grown steadily to become the provider of choice for total intelligent water management solutions in the emerging markets. Over fifty years of operational experience and perpetual refinement have put the company at the forefront of the industry, with a current global portfolio in excess of US\$ 1 billion and a workforce of more than 2500 employees in a total of 16 offices worldwide.

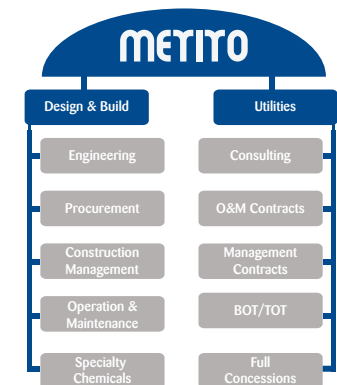
Metito provides customised and comprehensive water solutions using the latest technological innovations available in the industry. We endeavour to manage, treat and recycle water to the highest global standards for potable, irrigation and industrial uses, whilst continuously striving to promote environmental sustainability.

We have installed thousands of water systems around the world including the Far East, Middle East and Africa

where millions of people benefit from the services we offer. Our outstanding customer satisfaction is a testament to our industry expertise and stringent focus on quality.

Headquartered in Dubai, the United Arab Emirates, Metito Group operates through two wholly-owned subsidiaries; Design & Build business, and Utilities business. Metito's Design & Build business is the engineering arm of the group, specialising in engineering, procurement and construction (EPC), and turn-key water and wastewater treatment projects. This business unit also includes a specialised chemicals division, which provides water treatment solutions focused on environmental and commercial savings and benefits a wide range of customers and industries, including institutional, oilfield, petrochemicals, food and beverage, metals and manufacturing.

Metito's Utilities business oversees group investments, developing projects on Build-Operate-Own (BOO), Build-Operate-Transfer (BOT) and full concession basis.



# Our Commitment...

## Our Mission

Metito commits to a sustainable environment through providing effective water management and treatment systems that can reconcile the ever growing demand for water and its dwindling natural resources.

# Our Values

## Customer Focus

Every employee is customer satisfaction driven. We commit to provide our clients with value-added products and services and to achieve high returns on investments for our shareholders; we further strive to exceed their expectations and keep them continuously informed through personable, honest and open communications.

## People Focus

Our employees are our most valuable asset; we recognise their needs and professional aspirations and make every effort to provide them with relevant training and opportunities to empower them to achieve their goals, and in turn support our mission by their high quality performance and refined service.

The health and safety of our employees is also paramount to our organisation and we commit to continually improve their standards.

## Quality

We commit to deliver quality services and products that are in line with our customers' needs, and to maintain World Class performance in all our business undertakings. This is founded on the highest standards of customer service, uncompromised ethics and environmental consciousness. Our quality systems ensure that we do this right the first time, every time.

## Sustainability

Metito is a responsible corporate citizen that aims to implement sustainable practices throughout its businesses. Our commitment to sustain the environment is achieved fundamentally through being an integral player in an industry with a mission to meet the world's water demands and to preserve its resources. Stemming from our People Focus, we also aim to invest in and develop human elements to help provide a sustainable pool of talents to the communities we work with.

## Leadership

We lead with integrity, refined expertise and creativity, both as individuals within an organisation and as an organisation operating in local and global markets. Our tried leadership approach demands leading by example and influencing others to do likewise and with this, accountability becomes a guaranteed bi-product.

## Collaboration, Team Work & Passion

We believe in, and encourage teamwork, as it creates a sustainable flow of information and knowledge sharing that helps benchmark our work, enables us to better our performance and leverage our collective know-how and refined skills. Our passion and belief in what we do, complement this spirit and take us that extra mile that helps Metito stand out, further, from its competitors.

# Leading By Example



At Metito, we endorse Corporate Sustainability as part of the organisation core values and we align it with our strategic business plan. We further lead initiatives on the different fronts including environmental, community and operational and integrate them at all levels. Committing ourselves to this value and to stand accountable for it, we report on sustainability in an attempt to showcase our initiatives and progress within this framework to continue leading our industry by example – a Metito philosophy that has never been compromised.

# A Case Study



## Nanchang WWTP BOT Project, Jiangxi, China

### Key Data

Location	Nanchang City, Jiangxi Province, China
Project Type	Wastewater Treatment
Current Capacity	1 <sup>st</sup> Phase: 330,000 m <sup>3</sup> /d -2004 2 <sup>nd</sup> Phase: 180,000 m <sup>3</sup> /d -2009
Ultimate Capacity	>1,000,000 m <sup>3</sup> /d
Client	City of Nanchang
Consultant	North China Municipal Engineering & Design Institute
Contract Type	Build Operate Transfer (BOT)
Duration	21.5 Years
Status	Operational Since 2009
Purpose	Treat Wastewater to Effluent Class 1B Standard

In recent years, the economy of Nanchang developed rapidly. Compared to the year 2001, the GDP, fiscal revenue and the investment in fixed assets of the City of Nanchang in 2005 have respectively increased by 1.1 times, 1.8 times and 5.5 times. In June 2006, together with London, Munich, Moscow and other cities, the City of Nanchang has been evaluated by the American magazine - News week as one of the 10 metropolis cities full of vitality for year 2005 and 2006, which shows the potential and vitality of the city.

### History

Nanchang is the capital of the province of Jiangxi in Eastern China, bordering on Zhujian Economic Delta and Yangtze Economic Delta. Nanchang boasts a long cultural history dating back over 2,200 years, and since its foundation, it has been the administrative centre for several smaller towns and districts.

### Highlights

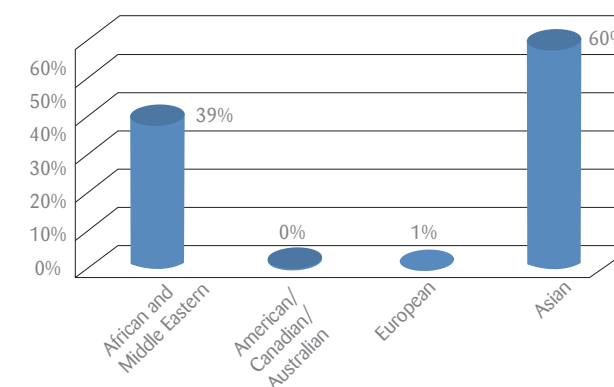
Nanchang, has a population of over 5 million people. The city's wastewater of more than 1 million m<sup>3</sup>/d, is treated by Nanchang Qing Shan Hu Project Co. Ltd., owned 80% by Metito and 20% by Beijing Urban Construction Group. Phase I of Qingshanhu WWTP, with design capacity of 330,000 m<sup>3</sup>/d, was operated with an influent flow of over 500,000 m<sup>3</sup>/d. The construction of the extension of 180,000 m<sup>3</sup>/d then followed in April 2009 and was commissioned the same year. The project comprised the engineering, construction & supervision, O&M, and integration with Phase I for the mechanical & biological treatment and sludge digestion.



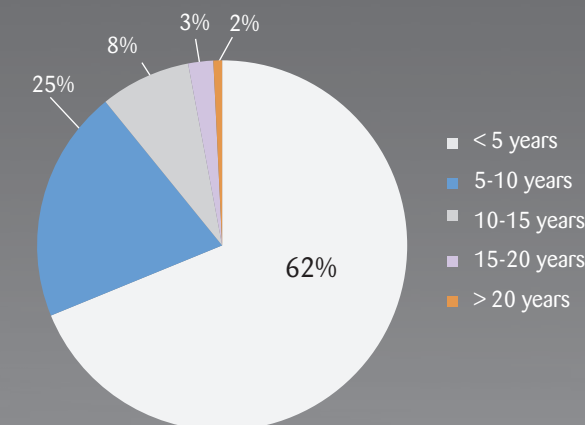
# Our People

Metito's commitment to its markets and clients stems from its commitment to its people who are considered to be the company's most valuable asset. Metito pledges to provide employees with the experience and the exposure that help them in their career progression, provide them with equal opportunities, a safe working environment free from any form of discrimination, and job security.

We strive to continue being our people's employer of choice wherever we operate and so far we have managed to strike this balance as reflected by the average employee's length of service and the diverse nationalities that make up our workforce.

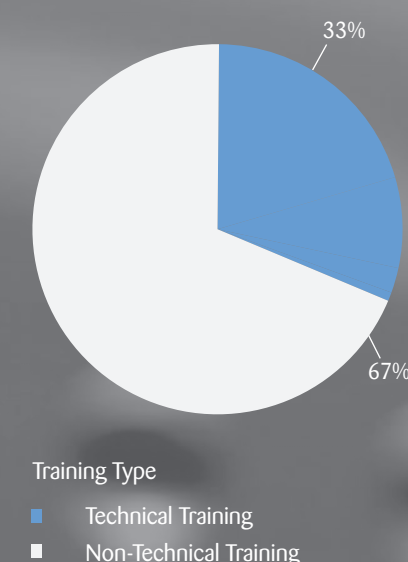


## Metito Employees' Length of Service



## Training Statistics

No. of Employees Trained	674
No. of Training Hours	10,376



## Key Benefits

Special engineering and process testing was required to accommodate the extension of 180,000 m<sup>3</sup>/d to operate with the existing 330,000 m<sup>3</sup>/d stage as a result of changed influent quality and stricter effluent quality (Standard1B). This was also necessary to ensure the plant's expendability to accommodate 1,000,000 m<sup>3</sup>/d without disrupting operations.

Over capacity and effluent standards required execution of the expansion in a short period of time, and this was successfully accommodated with the construction being completed in 9 months only.

Worth noting is that all effluent values for treated water quality are well below the set limits, since operation started in 2009.



## Training & Development

This year we have been busy conducting numerous training for our people. We continued supplying technical training for personnel involved in providing technical solutions to ensure that the company's global know-how is filtered down to the local operations, guaranteeing world-class quality output and superior client servicing and support. We also re-launched our Soft Skills' training courses. For example our 5-day Sales Training Programme includes: Interpersonal Skills Training, Sales Training and Negotiating Skills Training.

Employees feel the effects of such learning interventions because of the way these courses are delivered. The courses delivered are interactive in nature and encourage group participation, which consequently ensures that all parties gain maximum benefit from them.



## Quality, Health, Safety & Environment

The safety of all our employees is of paramount importance to Metito and our commitment, as a responsible company, is to continuously maintain and improve health and safety standards not only for our employees but in the areas they work in as well.

In addition to the many international health and safety certificates that Metito received, many of its employees have attended numerous training programmes including; first aid awareness, advanced first aid, supervision and inspection ...etc. This is vital in order to ensure utmost safety and to minimise risks in all sites.

3,576,356

Safe Man-Hours (Without LTI) since Nov. 2011 until June 2013 - in the UAE

ZERO

No. of LTI, Frequency Rate and Severity Rate in 2012 until June 2013 - in the UAE

## QHSE Team Initiates Monthly Awareness Programme

In partnership with Cedars Hospital, Metito's QHSE team initiated a monthly Health Awareness Programme.

Metito's engineers, supervisors, and workers who attended the awareness programme had the opportunity to learn more about the lifestyle factors that affect their health and quality of life, such as; diet, sleep and smoking. Medical professionals from Cedars Hospital in Jebel Ali identified some of these risks and ways to prevent numerous work related ailments.

## Industry Recognition

### One Million Man Hours Without LTI

Metito successfully achieved one million man hours without LTI and attained the 2<sup>nd</sup> position in the Quality League among other contractors at the Khalifa Industrial Zone (KIZAD) sewage treatment plant phase 1 project in Abu Dhabi. This outstanding performance by the QHSE team is a reflection of a well embedded and strongly cherished corporate value at Metito; World Class performance first time every time.

Commemorating 12 months of work on this project, the Abu Dhabi Ports Company & International Bechtel Co. Ltd. awarded Metito Abu Dhabi team with a Recognition Certificate.



Hussein Sayed, Metito Project Manager receives the recognition certificate from Abu Dhabi Ports Company & International Bechtel Co. Ltd.

## Integrated Management System Certification

Accreditation further reflects an organisation's operational efficiency which in turn affects customers' perception worldwide. Throughout the years, Metito has acquired numerous certificates of excellence: Its first ISO certificate for meeting the QMS certificate requirements was awarded in 2004, followed by two other certificates in 2009.



Seray Topal, Bureau Veritas Manager, presents BV's Trophy to Yusuf Moaiyadi, Metito MR and Sr. QA/QC Engineer

Most recently, during the Bureau Veritas' (BV) client day Metito was announced as the frontrunner in QHSE Management system implementation amongst reputed companies in the UAE. This is yet another milestone in Metito's strive for excellence.

Metito is one of BV's leading Integrated Management System (IMS) certified companies in the UAE.

## Team Building Initiatives

Team building activities held outside the workplace allow employees to form stronger personal relationships while strengthening their team spirit and sense of belonging to the company. Communication and interpersonal skills are also enhanced in the process as employees are provided with an alternative/fun platform to engage with each other, or even compete - when sport is involved.



Deepak Nyayadish, President Director of Metito Indonesia, completed a two day trekking trip to Mount Papandayan with his team





At the top of Mount Papandayan

### Reaching the Top

Travelling on foot allows one to discover more of the world and to further enjoy the surroundings and the people we meet. Trekking is therefore known to be a great team building activity that involves travelling on foot, and that has been tried and tested throughout the years.

With that in mind, 11 members of PT Metito Indonesia successfully completed a two day trekking trip to the top of Mount Papandayan in West Java Indonesia. The team reached their goal carrying their individual tents and using simple gear including sleeping bags and hiking boots. Fused with the joy of being outdoors, and in a non-formal surrounding, members of the team gained further experience on how to work together towards one goal in more ways than one.

### Bring It On

Table Tennis, also known as Ping-Pong, is one of the fastest growing sports in the world. When played competitively, Ping-Pong has notable physical benefits, the most obvious of which is refined eye-hand coordination, and better and quicker reflexes.

Deepak Nyayadish, President Director of Metito Indonesia, and an avid supporter of the sport, launched the company's very first Table Tennis Tournament. His enthusiasm and motivation succeeded in attracting 28 players who were all eager to participate in the tournament which will be developed into a Super League. This is only a ring in a chain of other sporting initiatives that PT Metito Indonesia is planning to launch.



Eva Hertika Cox, Metito Indonesia Plant Sales Manager, Budyanto S Ryadi, Metito Indonesia Procurement Executive, Ade Guspandi, Metito Indonesia Procurement Staff & Zulhaman Oktareno, Metito Indonesia HSC Engineer, playing at the 1<sup>st</sup> Table Tennis Tournament

### In It To Win It!

Meito's Basketball Team kicked off the year by adding few achievements to their set of records; starting by claiming the award for 'First Runner-up' at the KBA Division 1 Basketball Tournaments Season.

The team also claimed the award 'First Runner-up' at the Philippine Expat Basketball Club (PEBC) Class C Division Championships.

Finally, the team was announced 'Champions' at the SunBeach Sports League (SSL) Class C Premium Basketball Tournament Season 1. An awarding ceremony was held at the Metropolitan Palace in Dubai, to recognise Meito.



Metito Basketball Team celebrates the 'First Runner - Up'



# The 'm' In HuManity

- Community Initiatives
- Environmental Initiatives
- Knowledge Sharing and Educational Initiatives

## Community Initiatives

It is vital that as a company and as individuals within a company that we consider and benefit the communities we operate in. Our projects are, more often than not, based in the most arid and water scarce areas in the world. As a water company, we strive to help and improve the livelihood of the inhabitants of these communities through sewage treatment, providing water supply solutions such as recycling/reusing water for irrigation and providing access to clean and safe water.

However, our community engagement reaches beyond the water sector and all our employees are encouraged to play a role in supporting the local communities they work in. Examples of these initiatives are described below:

### Gifting Life...Donating Blood

Metito PTMI Indonesia is constantly working on integrating sustainable practices at all levels of its operations.

Benefiting the local community and supporting those who need blood the most, the team succeeded in making a positive difference in the community where it operates. The team in association with Studio 8EH Radio Bekasi, organised its 17<sup>th</sup> blood donation drive attracting more than 100 participants. The donated blood will benefit the Indonesian Red Cross and the drive is planned to be held every 3 months.

### Water Relief: Providing Water Where Needed

Metito has been committed to Human Appeal International since 2008, and through this commitment the Group has secured clean and uncontaminated drinking water to over 6,000 people by drilling wells in their villages. So far, three wells have been drilled in Senegal, two in Nigeria, and five more are being completed in Somalia, Sudan, and Nigeria. Most of the villages that are targeted through this initiative are farming villages, inhabited mostly by women who need to travel long distances just to find drinking water.

This year, Metito received a letter of recognition and appreciation from the Charity Commission of Somalia



Isphana Al Khatib, Director of Al Noor Training Centre, Bassem Halabi, Metito Group Business Development Director, Richard Barwell, Metito Chemicals Business Development Manager and Anas Al Badri, Metito Chemicals Sales Manager at the MOU signing ceremony

acknowledging the company's support to charitable work and funding projects in the country.

Many areas in Somalia suffer from a severe lack of clean drinking water and Metito took upon itself to provide support to some of these most drought-affected areas in the country. Lately, Metito sponsored the construction of a well in the Qur Ali Village which according to the Charity Commission of Somalia letter has benefited over 1500 inhabitants.

### Making a Difference...Our Way!

Metito signed a Memorandum of Understanding (MOU) with Al Noor Training Centre for Children with Special Needs to provide complimentary essential water treatment services. The terms of the MOU will see Metito supplying all the specialty chemicals and services, required to achieve the selected treatment programme, and to ensure the quality and safety of the water being treated. Metito will also conduct specialist periodical testing of the facility's swimming pool, including Legionella testing and bacterial analysis.

Al Noor Centre is a professionally managed institution in Dubai helping to empower young people with special needs and to integrate them into the wider community, and Metito is honoured to have the opportunity to play a role in creating a healthier and safer environment for these children. Such efforts will complement the enlightened strategy set by the centre's management and the great work of the staff looking after this establishment and taking care of these students.

This initiative was made possible through the support of Metito Chemicals team, headed by Richard Barwell, Metito Chemicals Business Development Manager, and led by Anas Al Badri, Metito Chemicals Sales Manager.

# Environmental Initiatives



Metito Pune team celebrates "Pune Bus Day"

Sustaining the environment through meeting the world's water demands and preserving its resources is an ongoing mission for Metito. As a result, we constantly try to incorporate eco- friendly initiatives in everything that we do as well as reduce our carbon footprint. Employees at Metito are also encouraged to undertake sustainable practices in their jobs and local communities.

## Green Travelling

"Pune Bus Day" is a unique initiative to minimise Carbon Dioxide emissions as well as to combat traffic in Pune, India. Over two million citizens, including sixty seven of our colleagues at Metito Pune, took part in this green initiative. To launch this initiative more than 2,500 buses were deployed all over the city in an attempt to raise awareness of the importance and benefits of using green transportation and to limit the excessive usage of private vehicles. Metito employees used buses, bicycles, and walked on the day of the event as a practical contribution to the cause.

## The Eco-Warriors

Recycling is a much needed process in any community and which benefits resonate beyond all borders effectively conserving valuable natural resources such as timber, water

and minerals. For Metito the concepts of preservation, recycling and resource conservation are all profound aspects of our corporate culture which we both admire and are fully committed to support. We also believe that when good habits are acquired at early age, the hope for a more sustainable future is more promising for generations to come.

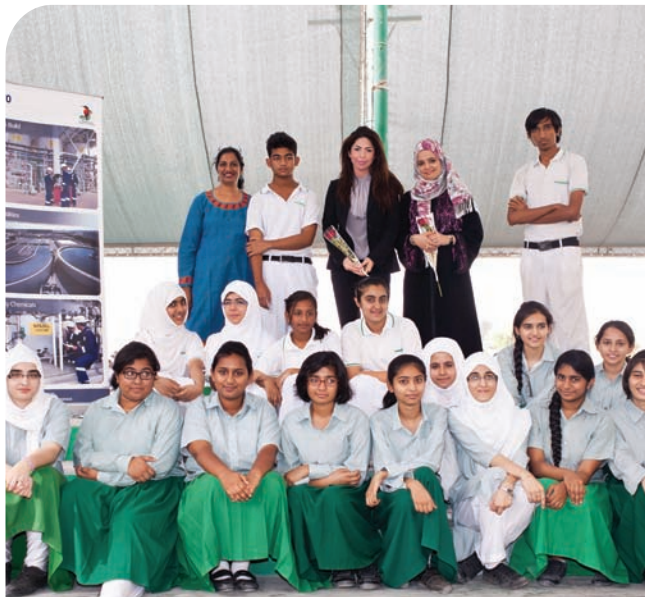


Metito Paper Recycling Bin at Ibn Seena English High School

With this in mind, and with the help of Emirates Environmental Group (EEG), Metito complemented the recycling efforts endeavoured by Ibn Seena English High School in Sharjah - UAE, through donating two types of recycling bins; 'Green Recycling Bins' with dividers for paper, cans and plastic waste and 'White Paper Recycling Bins' with a movable cover and a capacity of 30-40 kgs of paper waste.

Metito's Corporate Communication team visited the school and gave a brief speech about recycling to hundreds of students during a school assembly day, after the bins were provided. We are confident that through this contribution the students will be further encouraged to engage with recycling and its relevant activities continuously orchestrated by the EEG in the UAE.

Worth noting, the school has a dedicated team of students called the 'Eco Warriors' who are committed to raising awareness of all environmental relevant initiatives and to support the school in implementing them.



Reem Saleh, Metito Corporate Communications Manager and Alaa Waswas, Metito Corporate Communications Executive with Ibn Seena English High School Eco-Warriors



Richard Barwell, Metito Chemicals Business Development Manager at the AUS Environmental Day

### AUS Environmental Day 2013

The 2013 Environmental day at the American University of Sharjah (AUS) was themed "Environmental Sustainability: 10 Years of Environmental Science Graduates at AUS". Focused on the environmental sciences programme and environmental awareness activities at AUS, the day was also dedicated to introduce the students to high-impact careers in the environmental sector. For the second year in a row, Metito was at the forefront of the participating organisations at this event.

Metito was invited to be part of the conference programme by delivering a presentation highlighting one of the most important environmental issues - Reserving Water. At the end of the conference, Metito was awarded with the AUS Trophy for its continuous support to the university educational seminars and activities.

### Metito Commemorates the World Desertification Day

Drylands that cover around 40% of the world's land surface is home to 2 billion people, are affected by natural developments like climate variation and rainfall pattern, and human activities related to land use and grazing of livestock. People living in drylands have access to only 1300 cubic meters of water annually on an average, which is less than what is required by an average human being to lead a healthy and sustainable life. Drylands are vulnerable to water scarcity and this is expected to increase in the years to come.

The United Nations Convention to Combat Desertification (UNCCD) is leading the battle against desertification, a process whereby fertile and drylands turn into deserts. 'Don't let our future dry up' is the slogan for this year's world awareness day for desertification, and it calls on everyone to be aware and to act positively towards water and land conservation.



The poster is brought to you courtesy of EEG

**June 17th is The World Day to Combat Desertification (WCCD)**

Drylands, that cover around 40% of the world's land surface and is home to 2 billion people, are affected by natural developments like climate variation and rainfall pattern, and human activities related to land use and grazing of livestock. People living in drylands have access to only 1300 cubic meters of water annually on an average, which is less than what is required by an average human being to lead a healthy and sustainable life. Drylands are vulnerable to water scarcity and this is expected to increase in the years to come.

The United Nations Convention to Combat Desertification (UNCCD) is leading the battle against desertification, a process whereby fertile and drylands turn into deserts. Every year June 17 is chosen as a day of awareness and a day of action against desertification. The theme for this year's WCCD is drought and water scarcity. The slogan calls on everyone to be aware of the need for water and land conservation, and by promoting it through individual initiative and effort action solutions to social natural resource challenges.

Emirates Environmental Group | Tel: 04-3448622 | Fax: 04-3448677 | Email: eeg@emirates.net.ae | Website: www.eeg-uae.org | www.unccd.int

Organised by the Emirates Environmental Group and sponsored by Metito, posters commemorating this world awareness day were produced and distributed to various stakeholders across the UAE including; schools, universities and companies.

## Knowledge Sharing & Educational Initiatives

Knowledge sharing and educational initiatives are equally as important as our health and safety, community, and environmental initiatives. As a knowledge bearer, Metito is committed to continue raising awareness of water related issues especially that of water scarcity. Hosting lectures, training sessions and organising educational visits to our offices and sites are some ways by which we believe we can make a difference.

### Metito Joins the Dubai Executive Council to Discuss Corporate Social Responsibility in Dubai

Fady Juez, Metito Managing Director, represented Metito at the third session of Dubai Partnership Agenda (DPA) which was held to discuss the current situation



Fady Juez, Metito Managing Director

of Corporate Social Responsibility at government and private sector levels. The session also was set to generate recommendations on how to boost sustainable development and promote the Emirate of Dubai through this strategic tool.

The UAE 2013 Government Strategy emphasises the importance of "promoting social responsibility by encouraging voluntary work, encouraging individual and corporate social responsibility, and developing the regulatory framework of civil societies and cooperatives."

The session was attended by H.E. Major General Mohamed Al Marri, Chairman of Social Sector Committee; H.E. Saeed Al Tayer, Director General - Dubai Electricity and Water Authority; H.E. Khalid Al Kamdah, Director General - Community Development Authority; H.E. Dr. Abdulla Karam, Chairman and Director General-Knowledge and Human Development Authority; Laila Al Jassmi is the CEO of Health Policy and Strategy sector at the Dubai Health Authority; Dr. Belaid Rettab, Head of Economic Studies and Sustainable Development Business - Dubai Chamber of Commerce and Industry; Mr. Essa Al Ghurair, Vice Chairman - Al Ghurair Group; Mr. Osman Sultan, CEO - du Telecommunications; Mr. Peter Walichnowski, CEO - Majid Al Futtaim Properties; Mr. Hussien Hachem, CEO - Aramex; Mr. Nabeel Abdul Rahim, CEO HMES - HSBC Middle East Securities L.L.C.; Mr. Peter Somekh, Office Managing Partner - DLA Piper; Mr. Memosh Khawaja, General Manager - Henkel FZCO UAE and Mr. Fady Juez. The session was moderated by Ms. Habiba Al Marashi, CEO of Arabia CSR Network.

**Expo 2020**

The UAE is bidding to host the World Expo 2020 in Dubai. The bid's theme is "Connecting Minds, Creating the Future" and it rests on the premise that in this era of intense globalisation in which our fates are inevitably intertwined, it is only by taking an integrated view based on shared purpose and a common commitment, that



Rami Ghandour, Metito Utilities Managing Director at the Expo workshop in Paris

real progress can be made. It also emphasises the power of partnerships to build a sustainable world.

For such an important bid, Metito is providing strong support to the Expo team, particularly in shaping the Expo's sub-theme of "Sustainability" that is focused on the water and energy nexus. To this end, Rami Ghandour, Managing Director Metito Utilities, has been sharing his expert advice and inputs in a number of workshops dedicated to theme development, both locally in the UAE and abroad.

Alongside mobility and opportunity, sustainability represents a core pillar of development providing the foundations for continuous dialogue and innovation activities in the areas of energy and water in the coming years leading up to 2020.

The World Expo 2020 is a well renowned event that is attended by stakeholders from across the globe and it would be iconic for the UAE to host it.

Metito's involvement with the bid, at such an early stage, is a clear reflection of the company's dedication to playing an active role in further developing the local communities - where it has operations.

**A Sustainable Future in Harmony with Our Nature**

Organised by the Emirates Environmental Group (EEG) in the UAE and under the umbrella of the UNDP's "Every Drop Matters" campaign, two educational workshops were held in Dubai. The students' workshops titled "Our Sustainable Future in Harmony with our Nature" were held at Dubai Women's College and Rashid School for Boys.

Bassem Halabi, Group Business Development Director, delivered an interactive and comprehensive presentation at both workshops that focused on water supply challenges and the importance of water reclamation and reuse. The presentation showcased several case studies of successful reclamation projects and explained how we in the GCC and MENA can benefit from following similar paths. With the success of both workshops, Metito received requests from both The American University of Sharjah & The American University in the Emirates to conduct similar lectures for their students.



Bassem Halabi, Metito Group Business Development Director with students drinking NEWater- A Singaporean produced water from treated used water.

**Metito's Best Practices at Rehab 1 Project Showcased at ADSSC**

Metito was invited to make a presentation pertaining to its HSE performance during the HSE Forum 2012 by the



Maha Awad, Metito Sr. O&M Chemist with the Qatar Canadian school students at Metito's Reverse Osmosis (RO) plant at St. Regis Hotel in Doha

Abu Dhabi Sewerage Service Company (ADSSC). This invitation reflects the solid relationship that Metito has built with ADSSC through the years and the constant safety and eco-friendly practices and technologies that it utilises in all its projects.

**Bridging the Gap from Theory to Business Practice**

**Qatar Canadian School Visits Metito's Plant at St. Regis Hotel in Doha**

Grade 8 students from the Qatar Canadian School (QCS), part of the Supreme Educational Council in Qatar, visited Metito's Reverse Osmosis (RO) Plant at St. Regis Hotel in Doha. This was part of an educational trip aimed at studying water scarcity and recycling. The St. Regis plant has a capacity of 1700 m<sup>3</sup>/d, and the treated water is used for service water, irrigation and other usages at the hotel and its surrounding resorts.

**Wharton School - University of Pennsylvania - Students Visit Metito's Global Headquarters**

A group of students from the Wharton School-University of Pennsylvania - students visited Metito's Global Headquarters as part of their summer immersion programme.

During the visit, Sulaiman Hallal, Metito Corporate Strategy Manager, presented the students with an overview of Metito and a brief review of the water and wastewater industry in the MENA region. This was followed by an interactive Q&A session, where the opportunities & challenges of the industry were also discussed.

## Metito Hosts a Government Delegation at the DIP WWTP

As part of a training course organised by the Abu Dhabi Government, titled; “Best Practice in Sewage & Industrial Wastewater Treatment & Environmental Protection”, Metito hosted a delegation from Abu Dhabi Environmental Agency and Abu Dhabi Sewage Services Company Haward at its Dubai Investment Park (DIP) Plant.

This course was conducted by Haward Technology Middle East and targeted decision makers involved with the discharge of industrial pollutants into the environment such as; industrial wastewater compliance managers, supervisors, engineers, plant managers and HSE staff. Furthermore, this course is suitable for operations, inspection, maintenance and design engineers, and technical staff.



DIP is the 1<sup>st</sup> concession agreement of its kind in the United Arab Emirates under a Build-Own-Operate-Transfer (BOOT) scheme.

Samer Yousef, Metito Senior O&M Manager hosts Abu Dhabi government delegation at DIP WWTP

